



1 April 2022

Inter IKEA Group and Ingka Group response to inquiry on Ukraine & Russia human rights due diligence

The devastating war in Ukraine is a human tragedy, and our deepest empathy and concerns are with the millions of people impacted.

During the last weeks, we have focused on supporting the personal safety and security of IKEA co-workers and their families, as well as of those of our business partners, and we will continue to do so. The decision to pause operations has a direct impact on thousands of co-workers. Our highest priority is to navigate the continuously evolving situation and provide support to all co-workers in Ukraine, Russia and neighboring countries. Meanwhile, several initiatives have already started throughout IKEA to support affected people and vulnerable groups with emergency relief in the most needed regions.

Please read more about the decisions and actions we have taken [here](#) and [here](#).

Responsible business practices are important at all times. We remain committed to respecting human rights, and our responsibility as a business as set out by the UN Guiding Principles on Business and Human Rights, as well as respecting the standards of international humanitarian law in situations of armed conflict. As a business our presence is not without impact, particularly in the context of conflict due to the heightened risk of human rights abuses.

Together with a range of external stakeholders and through coordination across our respective internal Crisis Management Teams, we have been working diligently to assess how our 3 March decision impacts people, society and the environment throughout the IKEA value chain. We are continuing to evaluate the impact of our decisions in these unpredictable times. We aim to ensure we take a responsible and mindful approach in our decision-making. The situation is complex and constantly changing. We do not have all the answers today about what it will mean in detail for our business.